



Quality Action
Improving **HIV** Prevention in Europe

Quality Action CASE STUDY

1. Name and country of the organisation

(Please state the name and the country of the organisation that implemented this practical application of a QA/QI tool as part of Quality Action. We do not publish this information unless you agree. You can remain anonymous by adjusting the settings at the end of this form.)

Aksept - center for people living with HIV
Oslo, Norway

2. Authors of the case study and contact details

(Please provide then name of the author(s) of this case study and any contact names, Email address or websites where readers can access more information about this practical application of a QA/QI tool.)

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3. External support (facilitators/partners/technical assistance)

(Please list the names of other organisations and/or people who were involved in this practical application of a QA/QI tool, e.g. project partners, technical assistance, external stakeholders etc..)

4. Project/programme

(Please briefly describe the project/programme to which you applied the tool.)

HIV workshop for children and youth living with HIV

Every autumn we invite children and young people (10 – 18 years) living with HIV to spend 3-4 days together in our center. We have arranged this workshop for 3 years now, and we manage to gather around 12 – 14 participants every year.

Our goals:

Develop networking and friendship among the young people
Strengthen self-esteem and positive living
Give knowledge about HIV, medicine, health and prevention

5. Goals/aims of applying the QA/QI tool

(Please list the goals you wanted to achieve with the practical application of the tool.)

Improving the project, identifying areas for development
Better knowledge about the project for the people participating in different roles
Identify gaps in team members' understanding of different aspects of the project

Train myself as a facilitator

6. Tool and methodology used

(Please indicate which of the five tools you used (Succeed, QIP, PQD, PIQA, Schiff) and briefly sketch out the steps and measures of how you applied it.)

We used Succeed.

I was facilitating an intern project in my organization. I am responsible for the project, but I'm not directly involved in the work.

I invited 5 people involved in the project in different roles
They all got information about the tool a couple of weeks before the training
They all got the project plan and report from last year in advance
We worked together one day, from 9 – 14.
We succeeded to get through the whole tool.
The project leader was documenting the improvement needs.
The project leader is responsible for following up the improvements that were decided

7. Results and benefits of applying the QA/QI tool

(Please describe what resulted from applying the tool and if and how your project/programme benefitted.)

The team members reported that:

They gained more information about the project
They are more aware of ethical dilemmas and problems
They see that the project is more complex than they were aware of
They have to develop the documentation and structure of the project
They need more focus and involvement of stakeholders
They see that the project is demanding and that everybody has to work hard

The understanding of the goals was good in the team
They were inspired to work in the project through this process

8. Recommendations

(Please describe the lessons learnt from positive and negative experiences during the process of using the tool itself and about the quality of projects/programmes like yours.)

This is a good tool to heighten awareness about quality areas in a project, including ethical dimensions. It was good to sit together for a day and work through all the aspects and dimensions of the project. They liked the structure – it helped to “tidy up the attic”. It worked to clarify the most important areas for development.

I myself, as the person responsible for the project, became more aware of important weaknesses that must be improved.

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- ☒ *I want this case study to be published mentioning the names of countries, organisations, people and contact details/websites in the text above.*
- ☐ *I want this case study to be published anonymously, meaning that names of countries, organisations, people and contact details/websites in the text above will be removed by the editors before publishing.*
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Please send the filled in case study to carolin.vierneisel@dah.aidshilfe.de

Thank you!